

# Victorian Default Offer 2023-24

## **Submission received via Engage Victoria on our consultation paper on Victorian Default Offer 2023-24**

**Date submitted: 10 December 2022**

**Submission prepared by: Ronald Heard**

### **What are your views about our proposed approach to setting the 2023–24 Victorian Default Offer?**

Electricity is a necessity of life in this day & age - it should be provided at THE BARE MINIMUM cost but allowing for environmental issues - "NOT" for greedy retailers to make fat profits on !!!!!!!!!!!!!!!

### **Do you think that the costs associated with the Australian Energy Market Operator's June 2022 interventions in the wholesale market should be reflected in the Victorian Default Offer? Why/Why not?**

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### **What are your views on using a variation mechanism for market intervention costs?**

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### **Do you think we should make changes to our retail cost benchmarks? Why/Why not?**

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### **Do you think we should make changes to our customer acquisition and retention cost benchmark? Why/Why not?**

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### **Do you think we should publish consultation papers in addition to our draft decision papers in future Victorian Default Offer reviews? Why/Why not?**

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### **Are there any other matters the commission should look into?**

Electricity should be a "GOVERNMENT" owned & provided essential service !!!!!